

# Boat Policies

## RESERVATION POLICY

**Full payment is required at the time of reservation for all Charters - No exceptions.**

## DESTINATION POLICY

If weather conditions do not permit diving safely at the advertised destination, it is the Captain's option to choose an alternate diving location. It is Pacific Wilderness Dive Shops Policy to back the Captain's decisions concerning safety of his/her vessel and its' passengers - They are the

## CANCELLATION POLICY

- WITH 14 DAYS OR MORE NOTICE - You will receive a FULL REFUND.
- WITH 3 TO 13 DAYS NOTICE - You will receive HALF CREDIT of TRIP COST towards another Pacific Wilderness Boat Charter within the next year (365 Days) - Boat Credits expire after One Year.
- WITH 2 OR FEWER DAYS NOTICE - No Refund or Credit will be issued.
- NO SHOWS - No Refund or Credit will be issued to anyone who fails to show up on a trip.

If Pacific Wilderness or the Dive Boat Operator cancels the trip, you will receive a full Credit or refund - (Your Choice).

## TRIP INFORMATION

- You must present a Certification Card when signing in with our DiveMaster. Passengers may not go diving without a certification card.
- Every diver must have their own Pressure Gauge and timing device (and/or computer). All Divers are responsible for keeping track of their own depth and time information.
- Dive lights and light stick or strobe are required for all Night Dives.
- Divers must have a current California Fish & Game License if you wish to take game.
- **ZERO TOLERANCE** as outlined by the Coast Guard is strictly enforced. Consumption of alcohol is not permitted between dives.

## TIPPING

- Good Service & Hard Work on the part of the Captain & Crew should be rewarded the same as you would tip the Waiter or Waitress in a Restaurant. Please Tip the Crew accordingly. Most Boats will have a Tip Jar in the Galley - Guideline is between 10% & 20% of your trip cost.