

# PRODUCT RECALL: HIGH PRESSURE RUBBER HOSES USED WITH SUUNTO AIR INTEGRATED DIVE COMPUTERS, DIVE COMPUTER COMBOS AND ANALOG COMBOS

Suunto announces a limited quantity safety recall of high pressure rubber hoses

For immediate release 22<sup>nd</sup> August 2013

A limited batch of the high pressure rubber hoses used with Suunto air integrated dive computers, dive computer combos and analog combos has unfortunately been identified to have defective hose material which may impact the durability of the hose.

This defect may cause the high pressure rubber hose to leak or rupture leading to loss of breathing gas at higher than anticipated rate which may result in severe injury or death.

Diver safety is of highest importance to Suunto. Suunto announces a limited quantity safety recall of high pressure rubber hoses as identified below.

Identification of the affected high pressure rubber hoses:

- Black rubber outer covering on hose
- Marked with text 5000 PSIG PRESSURE TESTED MADE IN USA
- Hose diameter approximately 12,5 mm (1/2 inch) and length approximately 84 cm (33 inch)
- Manufacturing batch code **1812 printed**

This recall applies only to the specific **1812** batch of the high pressure rubber hoses. **Other high pressure rubber hoses are not impacted and need not to be replaced.** 

The following products using this high pressure rubber hose may be affected: Cobra, Cobra 3, SM-36 pressure gauge and gauge combos, as well as Vyper and Zoop when purchased as combo products

To date, there have been no known injuries related to this issue. It is mandatory that all affected products are returned for a hose change.

Suunto apologizes for the inconvenience, and instructs all customers who have purchased a

1812

5000 PSIG PRESSURE TESTED - MADE IN USA

product using the above-mentioned high pressure rubber hose <u>between 11/2012 – present</u> to investigate their product immediately. If the high-pressure rubber hose in your product has the identification details listed above, **diving is prohibited**.

More information on the recall can be found on <a href="http://www.suunto.com/recall">http://www.suunto.com/recall</a>.





# Return instructions for affected products (hoses with production lot code "1812")

- 1. In the US, you can also use the Suunto Online Service Request <a href="www.suunto.com/servicerequest">www.suunto.com/servicerequest</a> to get your product picked up and delivered for the hose change.
- 2. You may also bring your product to the nearest Suunto Dive authorized dealer who will send it to a Suunto Service Center for a hose replacement.

# For further information, customers can contact Suunto at:

Suunto Support by email: <a href="mailto:support@suunto.com">suunto Support by phone:</a>
Support in English available 24/7:
USA +1 855 258 0900 (toll free)

## For media enquiries only, contact:

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www.suunto.com



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# **About Suunto**

Suunto was founded in 1936 by Tuomas Vohlonen, a Finnish orienteer and inventor of the liquid-filled field compass. Since then Suunto has been at the forefront of design and innovation for dive computers, instruments and sports watches used by adventure seekers all over the globe. From the highest mountains to the deepest oceans, Suunto physically and mentally equips outdoor adventurers to conquer new territory.

Suunto's headquarters and manufacturing plant is in Vantaa, Finland. Employing more than 400 people worldwide, Suunto products are sold in over 100 countries. The company is a subsidiary of Amer Sports Corporation along with its sister brands Salomon, Arc'teryx, Atomic, Wilson, Precor, and Mavic.

**Product codes for potentially affected Suunto products**